## **EXHIBIT A**

## Verizon Rhode Island Residential Services Tariff Filings Between January 1, 2006 and April 10, 2009

Docket No.	Date	Description
3734	3/16/06	Increased residence basic exchange rates by \$1.00 for Unlimited 1-Party Service for all exchanges except one, for Unlimited 2-Party Service for all exchanges, and for Measured 1-Party service in all exchanges. The increase for Unlimited 1-Party Service in the remaining exchange is \$0.50.
3736	3/31/06	Increased prices for Directory Listing Service and Directory Assistance Service as follows: Additional Listing or Additional Dual Name Listing-Monthly from \$2.35 to \$2.70; Non-published-Monthly-Per Line from \$3.50 to \$4.00; Non-directory Listed Service-Monthly from \$2.20 to \$2.53; Directory Dialed Directory Assistance Calls in Excess of the Call Allowance-Each from \$0.63 to \$0.72; and Calls to Directory Assistance via a Local or Message Telecommunications Service Operator-Each from \$0.63 to \$0.72. (These increases are in the 14% to 15% range.)
3750	6/1/06	Decreased the rates for Verizon Regional Package from \$39.95 to \$37.95, for Verizon Regional Package Extra from \$44.95 to \$42.95; and for Verizon Regional Package Unlimited from \$35.00 to \$33.00. (These decreases are in the 4% to 6% range.)

Docket No.	Date	Description
		Increased rates for selected Value Added Services (VAS) as follows:
		*69 from \$3.45 to \$3.70
		Anonymous Call Rejection from \$3.00 to \$3.25
		Busy Redial from \$2.50 to \$2.75
		Call Forwarding (CF) from \$4.15 to \$4.40
		CF Busy Line from \$1.35 to \$1.60
		CF Busy Line/Don't Answer from \$2.00 to \$2.25
		CF Don't Answer from \$1.35 to \$1.60
		Call Intercept from \$5.00 to \$5.25
		Call Waiting from \$4.75 to \$5.00
		Caller ID-Number Only from \$5.69 to \$5.94
		Caller ID from \$7.75 to \$8.00
		Call Waiting ID with Name from \$7.75 to \$8.00
3751	6/15/06	Call Waiting ID Deluxe from \$7.75 to \$8.00
		Distinctive Ring with 1 Number \$3.45 to \$3.70
		Distinctive Ring with 2 Numbers \$5.75 to \$6.00
		*69 and Busy Redial from \$5.45 to \$5.70
		Speed Dialing 8 from \$3.30 to \$3.45
		Speed Dialing 30 from \$4.15 to \$4.30
		Talking Call Waiting from \$2.50 to \$2.75
		Three-Way Calling from \$4.15 to \$4.35
		Valuepack from \$18.50 to \$19.50
		Call Waiting, CF from \$7.19 to \$7.44
		Call Waiting, Speed Dialing 8 from \$6.36 to \$6.61
		Call Waiting, Three-Way Calling from \$7.19 to \$7.44
		Call Waiting, CF, Three-Way Calling, Speed Dialing 8 from \$12.12 to \$12.37
		(Rate increases range from 1% to 18.5%.)

Docket No.	Date	Description
3754	6/15/06	Decreased the monthly recurring reduction for Lifeline Telephone Service for unlimited basic exchange service by \$1.00.
3757	7/20/06	Introduced two new service packages for residential customers. "Regional Essentials" combines dial tone line, unlimited local usage, unlimited intraLATA toll usage, and up to three Value Added Services. "Regional Value" combines the dial tone line unlimited local usage, and unlimited intraLATA toll usage.
3770	9/21/06	Introduced a monthly recurring charge of \$1.00 to the Sensible Minute optional toll calling plan.
3773	10/02/06	Reduced the local directory assistance monthly call allowance for residential customers from 5 calls to 3 calls.
3823	3/2/07	Increased the following Directory Listing, Directory Assistance and National 411 rates: Additional Listing or Additional Dual Name Listing from \$2.70 to \$3.00; Non-published Service from 4.00 to \$4.95; Non-directory Listed Service from \$2.53 to \$3.00; Directly Dialed Directory Assistance Calls in Excess of the Call Allowance from \$0.72 to \$1.25; Calls to Directory Assistance via a Local or Message Telecommunications Service operator from \$0.72 to \$1.25; and National 411 Direct Dialed calls from \$1.25 to \$1.50. (These rate increases range from 11% to about 74% and are in addition to the 14% to 15% rate increases that were filed on 3/31/06.)
3824	3/2/07	Increased residential rates for Verizon Local Package from \$28.95 to \$30.99; Verizon Local Package Extra from \$32.95 to \$34.99; Verizon Regional Package Extra from \$42.95 to \$44.95; Verizon Regional Package from \$37.95 to \$39.95; and Verizon Regional Package Unlimited from \$33.00 to \$35.00. (These increases range from 5% to 6% and reverse the rate decreases filed on 6/1/06 for Verizon Regional Package Extra, Verizon Regional Package and Verizon Regional Package Unlimited.)

Docket No.	Date	Description
3828	3/9/07	Verizon filed three promotions. First, residential customers who contact Verizon to disconnect service for repair issues will be offered a bill credit of \$20 per month for 3 months if they agree to stay. Second, new customers or customers who return to Verizon will receive a bill credit of \$12.05 per month for 12 months if they subscribe to the Regional Value package or for \$10.00 per month for 12 months if they subscribe to either Regional Value and unlimited long distance or Regional Essentials and unlimited long distance. Third, customers who call Verizon and indicate they are going to disconnect their local service will be eligible for a bill credit of \$12.05 per month for 12 months if they subscribe to Regional Value or a bill credit of \$10.00 per month for 12 months if they subscribe to either Regional Value and unlimited long distance or Regional Essentials and unlimited long distance.

Docket No.	Date	Description
		Increased rates for Custom Calling Services, Distinctive Ring Service and Phonesmart Services. These appear to be the same Value Added Services (VAS) that were subject to price increases on 6/15/06.
		*69 from \$3.70 to \$4.00
		Anonymous call rejection from \$3.25 to \$3.50
		Busy Redial from \$2.75 to \$3.00
		Call Forwarding (CF) from \$4.40 to \$4.50
		CF Busy Line from \$1.60 to \$2.00
		CF Busy Line Don't Answer from \$2.25 to \$2.75
		CF Don't Answer from \$1.60 to \$2.00
		Call Intercept from \$5.25 to \$5.50
		Call Waiting from \$5.00 to \$5.25
	5/17/07	Caller ID-Number Only from \$5.94 to \$6.25
		Caller ID from \$8.00 to \$8.25
3835		Call Waiting ID with Name from \$8.00 to \$8.25
		Call Waiting ID Deluxe from \$8.00 to \$8.25
		Distinctive Ring with 1 Number from \$3.70 to \$4.00
		Distinctive Ring with 2 Numbers from \$6.00 to \$6.25
		*69 and Busy Redial from \$5.70 to \$6.00
		Speed Dialing 8 from \$3.45 to \$3.50
		Speed Dialing 30 from \$4.30 to \$4.50
		Talking Call Waiting from \$2.75 to \$3.00
		Three-Way Calling from \$4.35 to \$4.50
		Value Pack from \$19.50 to \$19.75
		Call Waiting, CF from \$7.44 to \$8.00
		Call Waiting, CF, Three-Way Calling, Speed Dialing 8 from \$12.37 to \$12.50
		Call Waiting, Speed Dialing 8 from \$6.61 to \$7.00
		Call Waiting, Three-Way Calling from \$7.44 to \$8.00
	_	(These increases range from 1% to 25%.)

Docket No.	Date	Description
3851	6/20/07	Decreased the monthly recurring reduction for Lifeline Telephone Service for unlimited basic exchange service by \$1.00.
3855	7/19/07	Increased the monthly recurring rate for the Regional Value Package from \$22.04 to \$27.04. (This represents an increase of 23%.)
3860	8/2/07	Removed the Verizon Bundle Discount from Verizon Regional Package Extra, Verizon Regional Package and Verizon Regional Package Unlimited.
3867	8/30/07	Introduced a 12-month Wireless Bundle Discount in the amount of \$5.00 to Regional Value customers who also subscribe to an unlimited long distance calling plan and Verizon Wireless ONE-BILL 200 Minute Plan.
3916	1/18/08	Introduced additional Regional Essentials FiOS Bundle Discount Rates for new subscribers. The monthly discount for 12-month commitment-FiOS Internet (packages of less than 50M download speed) was increased from \$10.01 to \$17.01, for 12-month commitment-FiOS TV Premier was increased from \$13.01 to \$17.01 and for 24-month commitment-FiOS Internet (packages of less than 50M download speed) was reduced from \$15.01 to \$13.01.
3917	1/30/08	Introduced a 12-month Voice Discount to customers who are considering disconnecting Verizon service, have requested the disconnection of Verizon service, or are disconnecting service with a competitor to establish service with Verizon. The monthly amount of the discount is \$17.05 for Regional Essentials with an additional line (unlimited local, unlimited regional toll, Call Waiting, Caller ID, and Home Voice Mail); \$10.00 for Regional Essentials bundled with a long distance calling plan; \$17.05 for Regional Value; and \$15.00 for Regional Value bundled with a long distance calling plan.  PUC approved over objection that the proposal violated the FCC's retention marketing rules. Order No. 19,223 (March 5, 2008).

Docket No.	Date	Description
3934	3/6/08	Introduced a one-time bill credit of \$25 for residential customers who call Verizon to disconnect their telephone service or have taken steps to disconnect their Verizon service and decide to stay with Verizon, and a \$50 credit to customers who re-establish service with Verizon after moving and disconnecting their service.
3935	3/17/08	Introduced renewal discounts to those customers currently receiving the Voice Discount described in Docket 3917 above. The renewal discounts apply after the initial 12-month period has elapsed. The amount of the discount is \$7.05 for Regional Essentials with an additional line; \$7.00 for Regional Essentials along with a qualifying unlimited long distance plan; \$7.05 for Regional Value; and \$12.00 for Regional Value bundled with a qualifying unlimited long distance calling plan.
3940	4/1/08	Increased rates for monthly residential packages including Verizon Local Package from \$30.99 to \$32.99; Verizon Local Package Extra from \$34.99 to \$36.99; Verizon Regional Package Extra from \$44.95 to \$46.95; Verizon Regional Package from \$39.95 to \$41.95; and Verizon Regional Package Unlimited from \$35.00 to \$37.00. (These increases range from about 4% to 6%, and rates for these same services were increased previously in a 3/2/07 filing.)

Docket No.	Date	Description
3941	4/1/08	Changed the Regional Essentials Bundle Discount and offered renewal discounts for customers subscribing to the Regional Essentials FiOS Bundle Discount under a 12-month commitment.  The Regional Essentials Bundle Discount provides a Regional Essentials customer with a monthly discount when the customer subscribes to an unlimited long distance plan and certain other products or combinations of products such as On-line Broadband, ONE-BILL with Verizon Wireless and DIRECTV. The previous Regional Essentials Bundle Discount ranged from \$1.00 to \$7.99. The new bundle discounts are \$1.00 for Verizon On-line Broadband (up to 3M package) and Verizon Wireless ONE-BILL; \$5.00 for Verizon On-line Broadband (up to 3M package) and DIRECTV; and \$5.00 for Verizon On-line Broadband (up to 3M package) and both Verizon Wireless ONE-BILL and DIRECTV.  The renewal discounts are \$10.01 for FiOS Internet (packages of less than 50M download speed); \$9.01 for FiOS TV Premier; and \$13.00 for FiOS Internet (packages of less than 50M download speed) and FiOS TV Premier. The discounts for a 12 month commitment range from \$10.01 to \$17.01.

Docket No.	Date	Description
		Increased rates for Custom Calling, Distinctive Ring, and Phonesmart Services from 4% to 25%. These appear to be many of the same Value Added Services (VAS) that were subject to price increases from 1% to 18.5% on 6/15/06 and from 1% to 25% on 5/17/07.
		*69 from \$4.00 to \$4.50
		Anonymous Call Rejection from \$3.50 to \$4.00
		Busy Redial from \$3.00 to \$3.50
		Call Forwarding (CF) from \$4.50 to \$5.00
		CF Busy Line from \$2.00 to \$2.50
		CF Busy Line Don't Answer from \$2.75 to \$3.25
		CF Don't Answer from \$2.00 to \$2.50
		Call Intercept from \$5.50 to \$6.00
		Call Waiting from \$5.25 to \$5.75
		Talking Call Waiting from \$3.00 to \$3.50
		Caller ID-Number Only from \$6.25 to \$6.75
3950	5/2/08	Caller ID from \$8.25 to \$8.75
		Call Waiting ID with Name from \$8.25 to \$8.75
		Call Waiting ID Deluxe from \$8.25 to \$8.75
		Distinctive Ring with 1 Number from \$4.00 to \$4.50
		Distinctive Ring with 2 Numbers from \$6.25 to \$6.75
		*69 and Busy Redial from \$6.00 to \$6.50
		Speed Dialing 8 from \$3.50 to \$4.00
		Speed Dialing 30 from \$4.50 to \$5.00
		Three-Way Calling from \$4.50 to \$5.00
		Value Added Package-Call Waiting, Speed Dialing 8 from \$7.00 to \$7.50
		Value Added Package-Call Waiting, Three-Way Calling from \$8.00 to \$8.50
		Value Added Package-Call Waiting, Call Forwarding from \$8.00 to \$8.50
		Value Added Package-Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8 from \$12.50 to \$13.00

Docket No.	Date	Description
		Increased the returned check charge from \$15.00 to \$25.00 for all customers.
3955	5/15/08	PUC rejected on the ground that Verizon's cost to process a returned check did not exceed \$15.00. Order No. 19,419 (Sept. 17, 2008).
2056	5/15/00	Introduced a late payment charge of 1.5% per month (18% annually).
3956	5/15/08	PUC approved a 1% per month (12% annually) late payment charge. Order No. 19,329 (July 7, 2008).
3958	5/16/08	Removed the one-time bill credit of \$25 that is offered to residential customers who are disconnecting Verizon service and agree to retain service with Verizon or are switching to Verizon from another local service provider.
3973	7/16/08	Filing to amend the Voice Discount for Regional Essentials and Regional Value by removing the reference to customers who "are in the process of disconnecting their dial tone service and agree to retain the service."
3980	8/13/08	Tariff filing to discontinue the FiOS Bundle Discount for customers subscribing to Regional Essentials as part of a 24-month term commitment.
		Tariff filing to eliminate the additional line option as a qualifier for the Regional Essentials Voice Discount plan.
3986	9/17/08	Verizon also proposes to restrict the Voice Discount to the customer's primary line for both the Regional Essentials and the Regional Value Voice Discounts.
		Filing to amend the One-time Bill Credit offer of \$50.00 by expanding it to include residential customers who may be reconnecting dial tone service at their existing location.
3987	10/08/08	Current residence customers who contact Verizon directly to disconnect their dial-tone service will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of \$50.00 if they re-establish dial tone service with Verizon within 90 days of disconnecting their service.

Docket No.	Date	Description
		Filing to propose changes to the Bundle Discounts for Regional Essentials and Regional Value. The changes are as follows:
		Inclusion of additional speeds of Internet access to Verizon On-line Broadband.
		Grandfathering of the inclusion of ONE-BILL with Verizon Wireless in Bundle discounts — no longer offered.
3989	10/16/08	Revision of FiOS Bundle Discount to reflect renewal rates for subscribers on record as of 9/21/07, and extension of the discount for customers subscribing after 9/21/07.
		Elimination of the Wireless Bundle Discount associated with Regional Value.
		Introduction of new Bundle Discount rates (discounts of \$5/month) for Regional Essentials that include Verizon Online Broadband and DIRECTV.
		Introduction of 12-month Bundle Discount for Regional Value combined with a qualifying unlimited long distance calling plan when bundled with Verizon On-line Broadband or DIRECTV (\$5/month), or both (\$10/month).
3990	10/16/08	Proposal to introduce a new feature for Directory Assistance Service — business category and location search.
4003	10/31/08	Tariff filing to eliminate the call allowance associated with Directory Assistance Service for residential customers — eliminates the three-calls-per-month allowance; upon the effective date of the tariff, each directory assistance call will be billed at the current rate of \$1.25.
		PUC rejected by Order No. 19,539 (Jan. 21, 2009). The 3-call allowance is maintained.
4019	11/25/08	Tariff filing to clarify Voice Discount language to the Regional Essentials service — clarifies that the discount only applies to a primary line and that customers have 30 days from service establishment to request the discount.
4027	12/23/08	Tariff filing to introduce a new feature for Directory Assistance Service — business category and location search.

*Source*: Rhode Island Public Utilities Commission Docket Menu, http://www.ripuc.ri.gov/eventsactions/docket.html (last visited 4/10/09).

## **EXHIBIT B**

## Verizon Rhode Island Business Services Tariff Filings Between September 6, 2006<sup>1</sup> And April 10, 2009

Docket No.	Date	Description
3772	10/2/06	Increased prices for Frame Relay rate elements anywhere from 1% to 100%.
3787	11/1/06	Increased ATM rates by approximately 10%.
3811	1/29/07	Increased Business Measured Service Local Usage rates from .037 to .04 per minute; Call Waiting from \$7.60 to \$7.75; Call Forwarding Busy Line from \$2.75 to \$4.00; Call Forwarding Don't Answer from \$2.75 to \$4.00; Call Forward Busy Line Don't Answer from \$4.00 to \$6.00; Three-Way Calling from \$7.40 to \$7.75; Distinctive Ring Package from \$6.00 to \$8.00; Phone Smart Services Caller ID-Number Only from \$4.95 to \$7.00; Caller ID from \$8.75 to \$11.00; and Call Waiting ID with Name from \$8.75 to \$11.00.
3812	1/29/07	Increased rates for certain business services, including Restoral of Service from \$30.01 to \$32.95; Installation of Network Service from \$44.61 to \$48.95; Change of Grade of Service from \$23.88 to \$25.95; Change of Telephone Number from \$30.01 to \$32.95; Rearrange Combined Billing from \$7.32 to \$8.00; and Transfer Service from \$7.67 to \$8.50.
3813	1/29/07	Increased rates for Private Line services by approximately 10% to 15%.
3823	3/2/07	Increased non-published service from \$4.00 to \$4.95; non-directory listed services from \$2.53 to \$3.00; and N-411 service from \$1.25 to \$1.50.
3825	3/2/07	Modified the Business Link Rewards Plan to include DSL FiOS Internet, and long distance revenue in the qualifying threshold for participation in the Plan.
3852	6/22/07	Introduced Unlimited Dial Tone for Business and Unlimited CustoPak for Business.

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<sup>&</sup>lt;sup>1</sup> Verizon filed its request for forbearance in the Providence Metropolitan Statistical Area on this date. *See* Petition of the Verizon Telephone Companies for Forbearance Pursuant to 47 U.S.C. § 160 in the Providence Metropolitan Statistical Area, WC Dkt. No. 06-172 (filed Sept. 6, 2006).

Docket No.	Date	Description
3875	9/7/07	Introduced ISDN PRI Plus bundle.
3895	11/1/07	Increased rates for certain ATM and Frame Relay rate elements by approximately 10%.
3909	1/2/2008	Increased rates for unlimited local usage for business exchange access lines and Centrex Plus access lines from \$20.50 to \$22.50 per month and unlimited local and toll for business exchange access lines and Centrex Plus lines from \$27.00 to \$29.00 per month.
3910	1/11/08	Increased rate for Business Measured 1-Party Service from \$20.95 to \$21.95.
3929	2/29/08	Increased rates for certain Private Line and Data services (many of which were increased on 1/29/07) by 10% to 15%.
3930	2/29/08	Increased rate for Enhanced Flexgrow Service Option, Analogue Line/PBX Trunk/Centrex Plus – Monthly from \$3.75 to \$6.75.
3938	3/20/08	Increased rates for unlimited local usage for business exchange access lines and Centrex Plus access lines -1 year term from \$16.50 to \$18.50 per month, and unlimited local and toll usage for business exchange access lines and Centrex Plus access lines -1 year term from \$23.00 to \$25.00 per month.
3944	4/4/08	Limited the availability of the Business Link Rewards Plan to customers whose monthly billing does not exceed \$20,000. Business Link is an optional plan that provides small to medium-sized business customers with bonus credits based on the customer's qualifying monthly charges.
3949	5/2/08	Increased the monthly rates for feature packages to subscribers to the Unlimited Local and Toll Usage for Business optional calling plan by 10%-11%. Feature Package 1 increased from \$8.00 to \$9.00, and Feature Package 2 increased from \$9.00 to \$10.00.
3951	5/2/08	Increased the monthly rates for a CustoPAK line purchased on a month-to-month basis from \$27.00 to \$29.00. CustoPAK is a type of Centrex Plus line that does not require the use of access code dialing.

Docket No.	Date	Description
3955	5/15/08	Increased the returned check charge from \$15.00 to \$25.00 for all customers.
		PUC rejected on the ground that Verizon's cost to process a returned check did not exceed \$15.00. Order No. 19,419, (Sept. 17, 2008).
3957	5/16/08	Introduced a waiver for the applicable ILP PIC non-recurring charge associated with a business customer's selection of Verizon for intra-LATA toll service.
3964	5/30/08	Introduced PRI Plus 20K, a 2- or 3-year term offering that bundles ISDN PRI with 20,000 minutes of local usage; and reduced rates for the Calling Line Identification with Name feature for ISDN PRI Plus subscribers.
3967	6/20/08	Introduced a waiver of non-recurring charges associated with installation of a network access line when the customer subscribes to the 24-month Commitment for Business Measured Exchange Service.
3981	8/26/08	Changed the renewal term of Corporate Rewards Service Agreements. Under the new provisions, when a Corporate Rewards customer's original service agreement term period ends, the service agreement will be automatically renewed for a period equal to the customer's original term unless the customer notifies Verizon. Previously, customers were automatically renewed for only a year at the one-year service agreement rates.
3984	9/25/08	Withdrew CallMAX Service. CallMAX is a Centrex service designed to link Centrex features with Advanced Intelligent Network (AIN) applications. Currently, there are no customers subscribing to the service in the State of Rhode Island, and Verizon RI sees no market for the service in the future.
3990	10/16/08	Introduced a new feature for Directory Assistance Service — business category and location search.
3998	10/27/08	Withdrew Information Delivery Service — 976 (NXX) and 940 (NXX) services and facilities for connecting callers to sponsor-provided passive or interactive recorded announcements or live programs.

Docket No.	Date	Description
4002	10/31/08	Increased certain rates for Frame Relay Service and ATM Cell Relay Service — at least 270 separate rates were increased; most of the increases were approximately 10%.
4008	11/6/08	Introduced a new higher speed, 10 Gigabits per Second to Transparent LAN Service Premier Access Lines — Transparent LAN Service allows for interconnection of local area networks (LANs) across selected metropolitan areas to form wide area networks (WANs).
4027	12/23/08	Introduced a new feature for Directory Assistance Service — business category and location searches.
4030	1/2/09	Increased the following business rates: \$1.00 increase in the monthly rate for measured business service on a month-to-month or 24-month commitment basis and \$5.00 increase in rate to install a network access line.
4032	1/16/09	Introduced the ISDN PRI Term and Volume II Package Plan—bundling 1.544 Mbps ISDN PRI with calling line ID, signaling options and backup channel at a discounted price with 1, 2, and 3-year term commitments.
4033	1/30/09	Introduced new optional features to Enhanced Dedicated SONET Service — targeted at large business customers and ISPs.  New features include including subtending rings, ports, and node facilities; asymmetrical ports; storage interface ports, and customer service level 3. Rates are available on a month-to-month or 3, 5, and 7-year term commitments.
4040	3/2/09	Increased rates of selected Private Line and Data Services.  Thirty-nine individual rates were increased by approximately 10% or more for:  — Private Line Series 1000 channels  — Superpath 1.544 Mbps Digital Service  — Switchway Switched 56 Kbps Service  — Digipath Digital Service II

Docket No.	Date	Description
4046	3/11/09	Increased the monthly rate to three of the five tiers of the Corporate Rewards Volume Discount Plan — per minute usage rates increased by 11-15%.
4047	3/12/09	Updated language associated with Centrex Services to comply with FCC mandate.

*Source*: Rhode Island Public Utilities Commission Docket Menu, http://www.ripuc.ri.gov/eventsactions/docket.html (last visited 4/10/09).